

FreshConnect Rewards by Go Rewards

“New Store on the Map. More Points in Your App.” Welcome Offer

Terms & Conditions

Offer period: 1 October 2026 to 31 October 2026 inclusive.

1. Promoter

The promoter is Goldcap Pty Ltd, trading as Tucker Fresh IGA.

2. Who is eligible

The offer is available to customers who become full FreshConnect Rewards app users during the offer period. This includes:

- new members who join FreshConnect Rewards and access the Go Rewards app for the first time during October; and
- existing Lite members who download and access the Go Rewards app for the first time during October.

Customers who have previously accessed the Go Rewards app are not eligible. Deleting and reinstalling the app does not make a customer eligible again.

Tucker Fresh and Go Rewards/Slyp staff are not eligible.

3. How to claim the bonus

To receive the bonus, an eligible customer must, during the offer period:

1. download and log into the latest available version of the Go Rewards app;
2. join FreshConnect Rewards if they are not already a member;
3. activate the **Welcome Challenge** in the app **before shopping**;
4. make a qualifying purchase in-store at any Tucker Fresh IGA store; and
5. scan their FreshConnect Rewards card at checkout so the purchase is recorded against their account.

Activating the Challenge after a purchase will not qualify that purchase for the bonus.

4. Qualifying purchase

There is no minimum spend. A purchase must include at least one item eligible to earn FreshConnect Rewards points. Purchases consisting only of tobacco, gift cards, e-pay or lottery products do not qualify.

Online purchases do not qualify.

5. Bonus points

An eligible customer who completes the steps above will receive **500 bonus points**,

worth **\$5 when redeemed through FreshConnect Rewards**. The points will be added to their account immediately after the qualifying purchase is recorded.

The bonus is limited to **one claim per customer** across the offer period, regardless of the number of qualifying purchases or stores visited. Points cannot be exchanged for cash and are subject to the standard FreshConnect Rewards redemption terms.

6. Technical issues

Customers should check that the Welcome Challenge is active before shopping and that their qualifying purchase has been recorded in the app. If the bonus does not appear after a qualifying purchase, customers can contact Tucker Fresh with their purchase details so the issue can be investigated.

The Promoter may verify eligibility and purchase details before awarding or retaining bonus points. Nothing in these terms excludes any rights a customer has under Australian Consumer Law.

7. Privacy

Personal information used to administer this offer will be handled in accordance with the applicable FreshConnect Rewards and Go Rewards privacy policies.

By claiming the offer, customers agree to these Terms & Conditions.