

FreshConnect Rewards by Go Rewards

"Win 1 of 2 \$500 Prizes – September Competition"

Terms & Conditions

Competition Period: 1 September 2026 to 30 September 2026

1. Promoter

The promoter of this competition is Go Rewards via Slyp.

2. Eligibility

The competition is open to customers who:

- are members of the Go Rewards program;
- have the Go Rewards app downloaded on their mobile device and have joined FreshConnect Rewards;
- are using the latest available version of the Go Rewards app; and
- meet all other requirements set out in these Terms and Conditions.

Employees of the Promoter, its related companies and their immediate families are not eligible to enter.

3. How to Enter

To enter the competition, eligible customers must:

- have the Go Rewards app downloaded, join FreshConnect Rewards, and ensure they are using the latest available version;
- activate the competition Challenge within FreshConnect Rewards, powered by the Go Rewards app, before completing their qualifying shop;
- complete a shop in-store during the Competition Period; and
- following the qualifying shop, check that the Challenge has updated in the Go Rewards app to confirm that the customer has received an entry into the competition.

One entry per customer applies. Customers who complete multiple qualifying shops during the Competition Period will still receive only one entry.

Entries must be completed during the Competition Period, being 1 September 2026 to 30 September 2026 inclusive.

4. Entry Requirements

Customers must activate the Challenge before completing their qualifying shop. Activating the Challenge after completing a shop will not constitute a valid entry.

Customers are responsible for ensuring that their Go Rewards app is operating correctly and that they are using the latest version of the app.

The Promoter accepts no responsibility for entries that are delayed, lost, incorrectly submitted or not recorded due to technical issues, network connectivity, device issues or other circumstances outside the Promoter's reasonable control.

5. Prize

There are two prizes of \$500 each to be won. Each prize will be provided in the form of points on the winner's app which will be 50,000 points.

Two winners will be selected from all eligible entries received during the Competition Period.

The prize is not transferable or exchangeable for cash, except where required by law.

6. Draw

The winners will be drawn at random from all eligible entries received during the Competition Period.

The draw will take place on 5 October 2026.

If a drawn entry is found to be invalid, the Promoter may conduct further draws as necessary to determine a valid winner.

7. Notification of Winners

The winners will be contacted by phone and email using the contact details associated with their Go Rewards account.

8. Privacy

By entering the competition, entrants consent to the Promoter using their personal information for the purpose of administering the competition, contacting the winners and otherwise managing the entrant's participation in accordance with the Promoter's privacy policy.

9. General

The Promoter reserves the right to verify the validity of entries and entrants and to disqualify any entrant who does not comply with these Terms and Conditions or who, in the Promoter's reasonable opinion, tampers with the entry process.

If circumstances beyond the Promoter's reasonable control prevent or significantly hinder the conduct of the competition, the Promoter reserves the right to modify, suspend or cancel the competition, subject to applicable law.

The Promoter's decision regarding the competition and selection of the winners is final, subject to any rights available to entrants under applicable law.

Participation in the competition constitutes acceptance of these Terms and Conditions.

10. Competition Details

Detail	Information
Promoter	Slyp
Competition Period	1 September 2026 – 30 September 2026
Entry	Activate the Challenge in FreshConnect Rewards via the Go Rewards app and complete a qualifying in-store shop
Entries	One entry per customer
Draw Date	1 October 2026
Prize	2 x \$50,000 points
Winner Notification	Phone and Email